AGING, DISABILITY, AND LTSS
Practice Area Overview

Working to improve the lives of older adults and people with disabilities.

Our rapidly aging society coupled with a growing prevalence of Americans living with a disability raise several critical issues for policymakers. For example, how can we deliver high-quality care, empower consumer choice and control, and remain cost effective? How can our nation best provide equitable educational and employment opportunities for people with disabilities across the life course?

With research expertise in aging, disability and long-term services and supports (LTSS), IMPAQ International helps our clients evaluate and enhance federal, state, and local programs and policies relevant to people of all ages and abilities.

Our multidisciplinary teams combine leading experts in education, healthcare and labor with state-of-the-art survey practices, and innovative data management technology.

Over the past decade, IMPAQ has led research and evaluations around major initiatives that have positively influenced the lives of millions of older adults and people with disabilities. Our current clients include the Centers for Medicare & Medicaid Services, the Agency for Healthcare Research and Quality, the U.S. Department of Labor, the Administration for Community Living, and state and local government agencies.

Ilene Harris and Anne Chamberlain are national experts in aging and disability-related issues. They lead a team of gerontologists, economists and policy analysts as well as experts in evaluation, quantitative and qualitative research methodologies, technical assistance and survey research and data collection.

Contact us today to learn more.

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**AGING, DISABILITY, AND LTSS**
**Practice Area**

**SELECTED PROJECTS & CLIENTS**

**Chronic Disease Self-Management Program (CDSMP) Process Evaluation & Detailed Outcome Evaluation Design (ACL)**
Process evaluation of program to teach skills to manage chronic conditions, adopt healthy behaviors, improve physician communication, and enhance quality of life.

**National Study of Aging & Disability Resource Centers (ACL)**
Rigorous national evaluation to understand if ADRCs provide access to appropriate LTSS to aging and disability populations.

**Care of Older Adults with Multimorbidity: A Mobile App Evaluation Plan (AHRQ)**
Quantitative project evaluation on the Multimorbidity Guiding Principles Application and Online Educational Tools; IMPAQ is a subcontractor to the American Geriatrics Society.

**Development of Medicare Advantage & Prescription Drug Plan Monitoring Methods (CMS)**
Evaluate Medicare Advantage (Part C) and Prescription Drug (Part D) programs.

Develop performance metrics & scoring logic for evaluating the performance of organizations providing the Medicare Part D Drug Benefit.

**Community-Based Alternatives to Psychiatric Residential Treatment Facilities (CMS)**
National evaluation of a demonstration program to test home- and community-based alternatives to psychiatric residential treatment for children.

**Medicaid Emergency Psychiatric Demonstration Technical Support (CMS)**
Technical support, data analysis, and quality assurance measures to help define if patients with psychiatric emergencies are dangerous to themselves or to others.

**National Balancing Indicator Project (NBIP) to Conduct Research, Development, & Technical Assistance on Long-term Support System Balancing Indicators (CMS)**
Research, develop and implement federal and state indicators that assess efforts to implement a balanced, person-driven LTSS system.

**Evaluation of the Senior Risk Reduction Demonstration (SRRD) (CMS)**
Evaluate the effectiveness of the SSRD, a program under which vendors provide risk reduction services to a sample of Medicare beneficiaries.

**Medicare Advantage Care Coordination Measure Development (CMS)**
Support the development of quantifiable care coordination measure for Medicare Advantage plans.

**Employing Youths & Adults with Disabilities (DOL)**
Evaluate the Add Us In Program, which works to increase the capacities of businesses to employ youths and adults with disabilities.

**American Job Centers (DOL)**
Measure the accessibility of American Job Centers along three domains: physical, programmatic and communication for individuals with a range of disabilities.

**COPD Treatment in Older Adults with Depression (National Institute on Aging)**
Epidemiologic study to provide improved understanding of how depression treatment influences COPD medication use and adherence, and how adherence influences outcomes; IMPAQ is a subcontractor to the University of Maryland, Baltimore.

**SERVICES**

**Evaluations**
- Impact Evaluations
- Process Evaluations
- Outcome Evaluations
- Qualitative, Quantitative, and Mixed-Methodology

**Research**
- Policy/Program Analysis
- Applied Research Studies
- Feasibility Studies & Literature Reviews

**Implementation**
- Technical Assistance
- Quality Improvement
- Business Process Reengineering

**Technology**
- Data Management
- Systems Development, & Integration
- Analytics & Business Intelligence

**Survey Solutions**
- Survey Design, Sampling & Development
- Data Collection
- Analysis & Interpretation

**Communications**
- Conference Management
- Webinars & Online Training Programs
- Content Creation & Information Dissemination

Evaluating & Enhancing
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